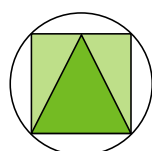


All about your day care centre

An ABC guide for families



FRÖBEL
Competence for Children

Contents

A		Holidays	9
Accidents	4	Home languages	9
Anti-discrimination	4	I	
Approach to sex education	4	Insurance	10
B		L	
Birthdays	4	Libraries and book boxes	10
C		M	
Centre rules	4	Mentor	10
Closure days	4	Mission statement	10
Child protection	4	O	
Childcare contract	5	Orientation	10
Children's rights	5	P	
Clothing	5	Parents' evenings	10
Basic kit		Participation and complaints management	10
Points to note		Participation and complaints by children	
D		Participation and complaints procedure for families	
Day care centres	5	Pedagogy	11
Development review meetings	5	Photos	11
Digital communication	6	Playtime	11
Communication channels		Primary school	12
Newsletters		Transition to primary school	
Provider information for families		Partnership with primary school(s)	
Digital media in our educational programme	6	Professional development and training	12
Documentation	6	Q	
Dropping off and collecting your child	6	Quality and quality development	12
Authorised collection		Internal evaluation	
Signing in and out		External evaluation	
Attendance and absence		R	
E		Reading aloud	12
Early childhood consultants	7	Research	13
Educational partnership	7	S	
F		Sleep and rest	13
Family centres	7	Speech development	13
Family support services and counselling	7	Sponsorship	12
Family survey	7	Sun protection	12
Food	7	Sustainability	12
Friedrich Fröbel	7	Swimming	14
G		V	
Gifts	8	Volunteering	14
H			
Health	8		
Allergies			
Illness			
Vaccination advice			
Medication		Imprint	15

A warm welcome to FRÖBEL!

We are very happy to welcome your child and you as a family to one of our FRÖBEL day care centres. We've put this ABC guide together to provide information about the most important topics for fostering successful cooperation between us as a day care centre and you as a family. Your centre manager will be happy to answer any questions.

You can find our FRÖBEL early childhood services and everything there is to know about what we offer on our website. **We wish your child and you a wonderful time with us.**



A

Accidents

Our staff regularly undergo first aid training. Our educators will inform you immediately if an accident occurs. Until you arrive, your child will be cared for by an early childhood professional who they know well. An emergency doctor will be called in cases of emergency or serious concern. In cases of head injury, even if no harm is immediately visible, our early childcare professionals may call in emergency services and will inform you, as the parent or guardian, about the particular risks of head injuries. Every accident is recorded in an accident logbook and documented in an accident report. Good exchange of information regarding medical diagnosis and the subsequent healing process is very important for a smooth follow-up with health insurance companies and government agencies.

Anti-discrimination

FRÖBEL welcomes everyone. Every person is unique and has the right to equal participation in the community. We approach diversity with appreciation and respect. This means that we do not tolerate any form of discrimination. We believe that it is important to enter into open dialogue with everyone involved and to take a strong stance against discrimination.

Approach to sex education

Day care centres are legally required to develop an approach to sex education. This is intended to ensure that the day care centre – as a place of early learning – guides psychosexual development, children's natural curiosity and their physical and sensory exploratory behaviour in a professional way that fosters development and does not create taboos. Sex education work in day care centres means, for example – in purely practical terms – helping children to develop a positive relationship with their own bodies, ensuring that they know appropriate language for this subject, and that they learn about their own boundaries and those of other children and adults in terms of proximity and distance, intimacy and openness. Educational support for children in the context of childish physical exploration, their questions about birth and reproduction, or the right to say "no" is based on foundations including children's rights, the right to mental health, and the

right to information and to develop their own personality. Guiding children's psychosexual development is a key building block in terms of reinforcing the development of their personality, as well as preventing sexual violence and violations of personal boundaries.

B

Birthdays

Celebrating a birthday in the day care centre is an important and exciting event for your child. Please discuss with your child's mentor what your family can contribute towards this and how the day will be celebrated. Please bear in mind that in order to encourage healthy eating and out of consideration to children with allergies, special restrictions apply to food being brought in. For example, it must not contain raw eggs, and frozen or chilled products must not have been allowed to warm up.

C

Centre rules

The centre rules ("*Hausordnung*") contain the specific regulations that are important in your day care centre. A copy will be given to you when you sign the childcare contract.

Closure days

At FRÖBEL, we do not have any long periods of closure: there are only a few specific days when childcare cannot be provided (for example, due to team training events or external evaluations). Closure days are set out in the childcare contract. They will be discussed with parent representatives and announced well in advance.

Child protection

The wellbeing and protection of the children in our care are our top priority. All day care centres apply the FRÖBEL child protection philosophy: "protecting children – supporting families – empowering educators". This is based on the rights set out by the UN Convention on the Rights of the Child – above all, a child's right to be protected from violence, the right to an adequate standard of living and the right to be supported in their development and participation. Our

duty of protection also derives from volume VIII of the German Social Code (*Sozialgesetzbuch VIII, or SGB VIII*), federal child protection law and the FRÖBEL mission statement.

In accordance with these protective rights, our early childhood professionals work closely with the FRÖBEL child protection team to take responsible action if they believe that children are in danger, either within our day care centres or in their wider environment.

Childcare contract

Before your child can be enrolled, you need to sign a childcare contract with FRÖBEL. This formalises your and our key obligations, and contains important information for you.

Children's rights

Children have rights! Children's rights and developing their educational opportunities are key to us at FRÖBEL. FRÖBEL educators use three principles – bonding, individualisation and participation – to address and uphold children's rights within our educational programme. Eight children's rights are enshrined in our pedagogical mission statement, and we put these into practice within our educational programme (see also ► [Child protection](#)).

Clothing

Basic kit

Basic kit includes clothing that is suitable for everyday use and appropriate for the weather and the season. It also includes a raincoat, waterproof trousers and rubber boots. In addition, your child should always have at least one spare set of clothes available (underwear and outerwear). Your child should also have indoor shoes with non-slip soles.

Points to note

Your child's clothes should not have cords, as these can cause injury. Necklaces are also a hazard, as they pose a risk of strangulation. Please label all items of clothing and other personal items with your child's name. Lost property will be collected. Our day care centres cannot accept any liability for items brought in.

D

Day care centres

At FRÖBEL, the term "day care centre" covers all our early childhood services: nurseries, kindergartens, combined care centres, after-school care and groups taken care of by a childminder.

Development review meetings

At development review meetings, you'll have the opportunity to discuss your child's development with their mentor. These meetings are held at least once per year. The mentor reports on how your child is developing, and you can add to this with your observations from home. By arrangement, you can also spend a day in the day care centre in the weeks leading up to the meeting.



Digital communication

Communication channels

The use of messaging services (such as WhatsApp) for digital business communication is barred for legal reasons. You can contact your day care centre at any time via telephone or email.

For digital communication, our day care centres use apps such as KigaRoo. The centre manager will be happy to advise you whether this service is available. The day care centre uses the software to share documents, meal plans, closure days, photos etc. For example, you as a family can access your childcare contract and your child's personal data. You can also use the software to report absences. If this option is not available, please contact the day care centre via email or telephone. This app is provided by a company based in Germany; further information regarding use of the software and the associated user consent agreement can be found in appendix B9 of your childcare contract.

Newsletters

Some day care centres publish newsletters that cover the centre's news and activities. These are distributed via email, either by the centre or by the parent representatives.

Provider information for families

On the FRÖBEL website, you can find further information about us as a childcare provider and our day care centres. You can also subscribe to FRÖBEL Rundblick, a monthly email newsletter which keeps you up to date with FRÖBEL activities. We also produce FRÖBELcast – a podcast for families which discusses current topics covering the wide spectrum of everyday family life.

YouTube is another source of information about current projects and topics from our day care centres.

Digital media in our educational programme

In our day care centres, we want to enable all children to access different media and teach them to take a conscious approach. This is the only way that children can learn both to take charge of their own participation in our increasingly digital society, and to actively shape it.

Documentation

Your child's early learning and early childhood development are recorded in a folder. This records special early learning and early childhood development milestones, experiences and interests, in the form of pictures and text (see also ► **Photos**). This documentation is based on the observations of our early childhood professionals. In some day care centres, digital tools are used to support this observation and documentation process.

Dropping off and collecting your child

Authorised collection

If someone else is going to collect your child, the day care centre needs written authorisation, signed and dated by you, which you should bring in no later than the morning of the day in question. You can also give ongoing authorisation if others regularly collect your child. The person authorised to collect your child must show a valid identity document to our early childhood professionals.

Signing in and out

When dropping off and collecting your child, you must always sign them in or out in person with an early childhood professional. This also applies if you drop off or collect your child in the garden. When entering and leaving the premises, please take special care to ensure that doors and gates are closed securely so that they do not become a risk for other children. When dropping off and collecting your child, make sure that you do not allow any unknown people into the day care centre, and keep the use of mobile phones to a minimum. (See also ► **Photos** regarding our policy on photography within the day care centre).

Attendance and absence

To allow all children to participate in our educational activities, please keep track of when these take place. If your child cannot attend for daily activities – such as morning circle time – or special events or excursions, please inform our early childhood professionals. If your child will be absent for a day or more, please speak or write to your centre manager.

E

Early childhood consultants

All day care centres are supported by early childhood consultants, who have direct contact with centre managers and teams. They offer guidance and serve as professional consultants to help our early childhood professionals to help themselves. Early childhood consultants advise teams on how to further develop their pedagogical profiles and educational programmes, as well as addressing questions that are specific to a particular day care centre. They also provide support with systematic quality development in our day care centres.

Educational partnership

In order to work together to achieve the best for your child, you and your day care centre need to have a good, open relationship. This educational partnership depends on mutual trust, good two-way communication, and continuous feedback about your child which gives you an insight into our daily routines. If any special or difficult home circumstances arise, please talk to our early childhood professionals in person so that they can guide and support your child in the best possible way.

F

Family centres

Some FRÖBEL day care centres are certified family centres, at the centre of a network of different services that support families and children. Family centres offer all families and their children early counselling, information and help for all stages of life.

In future, we at FRÖBEL would like to offer digital family centres, providing low-threshold access to our family centre services from anywhere by partially digitising them. The Digitales Familienzentrum NRW project (Digital Family Centre North-Rhine Westphalia) started in the summer of 2021 and has been built up gradually since then.

Family support services and counselling

For questions on parenting or on issues around conflict in relationships or families, there are counselling centres across the country which families can access free of charge. Parenting and family counselling cen-

tres offer unbureaucratic support, are bound by confidentiality rules and can offer anonymous counselling if preferred. In some states, we have our own parenting and family counselling centres. You can find other locations by searching online for “*Eltern- und Erziehungsberatung*”, or you can access counselling services online (<https://bke.de/?SID=0F8-4C1-E67-FD4>).

Family survey

An annual survey of families in all FRÖBEL day care centres is a key part of our quality development system. The results provide valuable conclusions, which we then use to guide changes. Of course, you are also very welcome to give feedback in person to our team or to the centre manager, or via your elected parent representative.

Food

A balanced diet is critical for your child's healthy development and plays an important role in all day care centres. Meals are planned in line with the recommendations of the German Nutrition Society (*Deutsche Gesellschaft für Ernährung*). Our early childhood professionals work with the children to develop meals, and ensure communication and attentiveness at the table. We do our best to accommodate different ethnic and religious backgrounds, as well as the eating habits of children and their families, although this does present administrative challenges for our day care centres. When your child joins one of our day care centres, please share the expectations that you have. This also applies to any allergies and intolerances which affect your child – in this case, written information and a confirmation from your paediatrician are necessary so that we can arrange appropriate food for your child's needs (see also [Health ► Allergies](#)).

Friedrich Fröbel

Friedrich Wilhelm August Fröbel (1782–1852) was a German educational reformer and is considered the “father of the kindergarten”. His ideas and his work led to worldwide recognition of the term and the reality of a “kindergarten” as the symbol of a special place for children – as it is for FRÖBEL. We at FRÖBEL continue the educational tradition of Friedrich Fröbel and we are continuing to develop it, recognising new scientific findings as well as societal changes.

G

Gifts

Sometimes families wish to give staff members gifts. Please note that internal guidelines prohibit our staff from accepting gifts before your child joins our day care centre. After this point, gifts are only permitted in special circumstances and within specific, low-value limits. The value of any one gift must not exceed 50 EUR, and the value of all gifts must not exceed 150 EUR per kindergarten year.

H

Health

Allergies

Please ensure that you inform the centre manager and your child's mentor (when signing the childcare contract, or immediately when a new illness is identified) if your child has an allergy or intolerance that needs to be accommodated. Please complete the relevant appendix to the childcare contract for this purpose (see also [Health ► Medication](#)).

Illness

Before admission

Before your child enters our care, the day care centre requires a medical certificate¹. This certificate (no more than one week old) confirms that your child is healthy and may attend the day care centre from a medical perspective. Please hand the certificate to the centre manager before your first regular visit.

Illness and infections

Over time, your child will suffer minor infections, as their immune system is not yet fully mature. Please note that childcare cannot be provided if your child has an infectious illness and/or fever. If your child's wellbeing is limited by illness to the extent that they cannot participate in pedagogical activities, they must stay at home. Early childhood professionals are not permitted to accept sick children.

¹ For centres in North-Rhine Westphalia and Saxony, your child's paediatric health report book (*kinderärztliches Untersuchungsheft*, also known as the U-Heft) may be provided instead of a medical certificate.

If your child's health deteriorates while they are in our care, you as parents/guardians will be informed, and you must collect your child immediately. The staff on duty will make the relevant decision in good faith and in the interests of the children's wellbeing. Temperature is usually measured with an infrared thermometer to the forehead.

In urgent situations, the day care centre will arrange emergency medical care. To ensure this process runs smoothly, it is essential that you complete appendix B3 of your childcare contract, "Notification in the event of illness".

In the interests of all children and early childhood professionals at the centre, it is very important to have a partnership of trust and timely information if your child is unwell. Because of this, please also inform the day care centre about vaccinations, past infectious diseases and any medication that has recently been administered to your child.

Common illnesses

The day care centre will only ask you for a certificate from a paediatrician confirming that your child has recovered from an illness in exceptional circumstances.

For the most common illnesses, the following applies:



High temperature and fever

- In cases of fever (38 °C and over), your child must not come to the day care centre for at least 48 hours. Your child must be fever-free for 24 hours before returning to the day care centre.
- In cases of high temperature (up to 38 °C), your child's general wellbeing will dictate whether they can attend the day care centre.

Diarrhoea and vomiting

- In cases of diarrhoea or vomiting, your child must be collected. They must remain at home for 24 hours for observation. If the child has no symptoms for 24 hours, they can return to the day care centre.
- If your child has experienced several bouts of diarrhoea or vomiting, they must be symptom-free for 48 hours before returning to the day care centre.
- If several children are affected by similar symptoms, it may be necessary for your child to remain at home for 72 hours in order to avoid infecting others.

Head lice

- In cases of head lice, your child must be collected immediately. Following successful treatment, they can return to the day care centre straight away. Please inform the day care centre if you have a case of head lice so that all families can be made aware (via an anonymised notification) and can help to avoid further transmission.

Infectious diseases

Infection diseases covered under Article 6 of the Infection Protection Act (*Infektionsschutzgesetz*, or IfSG), such as rubella, whooping cough, measles and chicken pox, are notifiable. In such cases, the day care centre will always work together with the relevant health authority. If an infection occurs in the day care centre, the health authorities will order immediate measures. In cases of such infections, a medical certificate of recovery must always be provided on the day that your child returns to the centre.

Vaccination advice

Article 34, paragraph 10a of the Infection Protection Act (*Infektionsschutzgesetz*, or IfSG) stipulates that before admission, parents/guardians of children attending day care centres should have a consultation with a doctor regarding the rationale

and purpose of vaccinations. Proof of this consultation must be shown to the centre. Please note that if another child in the centre falls ill with an infectious disease, the health authorities may exclude unvaccinated children from childcare. With effect from March 2020, the Infection Protection Act has been amended with the addition of the Measles Protection Act (*Masernschutzgesetz*). This amendment requires that written proof of your child's immunity to measles must be available at the time that they join a shared day care centre.

Medication

Our staff are not permitted to administer medication to children without a doctor's prescription. The only exceptions to this policy are if your child has a chronic illness or needs emergency medication following an allergic reaction. In these cases, an additional written agreement must be made between the parents/guardians and the centre manager regarding the administration of medication.

Medication does not belong in the hands of children or in their bags; any medication must be handed over to our early childhood professionals immediately and in person. If your child suffers from a chronic illness such as asthma, diabetes or neurodermatitis, the day care centre team will work together with you to find ways to handle the illness in everyday life and identify when childcare at home may be temporarily needed (see also ► **Administration of medication** in the childcare contract).

Holidays

For children, childcare outside the family and in the company of many other children is a wonderful and enriching time. However, the daily routines of a day care centre can also be demanding. Regular breaks from these routines do children good. A holiday from the day care centre provides an opportunity to relax together and acknowledges the fact that families need to spend time with one another. Please inform your day care centre when planning holidays – ideally in writing, or electronically if available (e.g. via KigaRo).

Home languages

For children, multilingualism is part of everyday life. For FRÖBEL, language diversity is an enrichment and a valuable resource. For this reason, children's home languages should have a place in the everyday life of

the day care centre and it should be possible to see and experience them all: this might be through children's books, or audio/video devices in different languages. Of course, you, our families, are also very welcome to take an active part in multilingual activities, such as reading aloud.

I

Insurance

While your child is at a FRÖBEL day care centre and en route to and from it, they are covered by statutory accident insurance. Accidents on the way to or from the day care centre must be reported to the centre manager immediately so that an accident report can be completed in due time.

L

Libraries and book boxes

In many FRÖBEL day care centres, children can borrow books and take them home for a set period of time. Some day care centres use a converted telephone booth as a children's book box, while others have their own dedicated library. If you would like to know more, please ask your day care centre for details.

M

Mentor

Your child's mentor is an early childhood professional who is appointed in advance to provide a secure foundation for your child during the orientation phase, and also to serve as your primary point of contact. The mentor will guide your child in their everyday activities and conduct development reviews with you.

Mission statement

FRÖBEL's pedagogical mission statement emphasises children's rights within our educational programme. At our day care centres, children should experience what it means to have their own rights, and should learn that these represent binding standards for how we interact with one another – both for them and for adults. Within our educational programme, we have formulated eight children's rights which guide our interaction with children. Respect for these rights forms a basis for children to develop into independent peo-

ple who can take part in shaping their own everyday lives and their environment.

O

Orientation

A gentle transition into the day care centre enables your child to get used to the new environment and new people. Because of this, an orientation process is agreed between you, the centre manager and the relevant early childhood professionals when your child first comes into our care. This is guided by you, or by a nominated person who your child knows well. The length of the orientation period is adjusted for each individual, but lasts for at least two weeks and can take up to six weeks – so please allow enough time for you and your child to successfully make this transition. Our early childhood professionals will gradually shape this process and the necessary amount of daily childcare during the orientation phase in accordance with your child's individual needs.

P

Parents' evenings

For children, it is especially important for their parents/guardians and early childhood professionals to have a trusting partnership and share information with one another. Parents' evenings offer the opportunity to discuss topics such as seasonal decorations and parties, as well as educational matters. These meetings are organised either for the whole day care centre or for smaller groups (e.g. within sections). Your centre manager and relevant early childhood professionals will be happy to make appointments for individual consultations.

Participation and complaints management

Participation and complaints by children

Children have the right to complain about personal issues and to have these complaints taken seriously by adults. All FRÖBEL day care centres develop appropriate, individual procedures regarding both children's participation and the way that children's complaints are received and dealt with. This gives children the opportunity to exercise their rights, to be actively involved in matters concerning the day care centre, and to raise awareness of any issues.

Participation and complaints procedures for families

Complaints

Our early childhood professionals² are also the first point of contact for families with complaints – or, of course, your elected parent representative can also act as a mediator. If your concern cannot be resolved sufficiently or to your satisfaction, please contact the centre manager, who will work to find a resolution in line with the FRÖBEL complaints management procedure. At the regional level, the regional manager is responsible for all day care centres within a given region. Together with the early childhood consultants, our regional managers are there for you if your concern cannot be resolved with your day care centre. Our head office in Berlin is responsible for all concerns that relate to the business as a whole.

Parent representation

At the beginning of every kindergarten or school year, families elect parent representatives. Together with the centre manager and sometimes with other early childhood professionals, a centre's parent representatives form the parents' committee, or family representation body. This committee meets regularly for in-depth discussions and reaches agreements. At these meetings, the centre manager informs other members about relevant matters concerning childcare services and educational work. The parent representatives provide all families with the opportunity to assert their interests.

Pedagogy

In our day care centres, we live by open and inclusive pedagogy. This is characterised by respect, openness, appreciation and tolerance. We are bound by the three FRÖBEL principles of bonding, participation and individualisation. We take the interests and needs of the children into account, while stimulating and guiding their early learning and early childhood development on an individual basis. This enables children to develop their own personalities. All our early childhood professionals help children to become self-sufficient, confident, aware and responsible members of a democratic society.

The educational work of our day care centres is based on the relevant state laws and regulations, as well as

state educational programmes. In addition to our educational programme, the FRÖBEL educational framework and the FRÖBEL mission statement also form a unifying framework for pedagogy at FRÖBEL.

Photos

Photos are an important way to document children's early learning and early childhood development (see also ► **Documentation**). Photos of your own children and other children at parties, celebrations and events must not be taken without permission from the relevant parents or guardians, and must not be shared via any social networks.

Playtime

Playtime is especially important for children. Through play, they pursue their own interests and learn about themselves, their environment and how the world is connected. During free playtime, children have the opportunity to explore their imagination and creativity. They can test boundaries and make contact with other children and adults.

In our day care centres, early childhood professionals create frameworks for free playtime and the children's early learning. This is why the design of our spaces and daily routines is especially important in our day care centres.



² We refer to the educators/teachers in our day care centres as early childhood professionals.

Primary school

Transition to primary school

The transition to primary school is a major step for your child. It is therefore especially important for the day care centre to prepare your child for school and their new challenges in the best way possible. Our early childhood professionals support children in preparing to make this transition, both in terms of daily routines and also via targeted offerings and activities. Preparation for school happens throughout their time at kindergarten. Together with our educators, you will be able to discuss and plan how best to support your child when they start school.

Partnership with primary school(s)

In order to ensure a good transition, day care centres work together with primary schools. Joint projects and excursions can be organised before the transition period, and children can visit primary schools and find out how a primary school works.

Professional development and training

At team training events, our early childhood professionals are given the opportunity to develop a shared understanding of their interactions with children and use this understanding to further develop their shared educational work. On days when team training takes place, your day care centre will be closed and no childcare will be offered (see also ► **Closure days**).

Q

Quality and quality development

The quality of the educational work in our day care centres is very important to us. For this reason, quality assessment and the quality development associated with this are key parts of the work performed by all our early childhood teams. In order to give children the opportunity to develop in line with their needs and interests, all day care centres follow a continuous process of developing and improving the quality of the education they provide. As well as professional development and training for individual early childhood professionals, team training events are held several times per year.

Internal evaluation

Using the Nationaler Kriterienkatalog (national catalogue of criteria) (Tietze & Viernickel 2016)³ as a basis, our teams continually reflect on the quality of their work. This continuous analysis is essential for driving up the quality of every day care centre's educational activities.

External evaluation

In addition, day care centres regularly undergo external evaluation by independent experts from a research and development institute. Objective analysis of our educational programme by external parties gives our early childhood teams valuable direction for further development of their work. The manager of your day care centre will provide you with advance notice of when external evaluations and the associated internal appraisals are scheduled; this may involve the centre being closed for a day. As part of the external evaluation, families will also be asked to complete a written survey.

R

Reading aloud

In our day care centres, books are always available to children and form an important part of our educational work. Books foster children's speaking and reading skills through shared reading, listening and storytelling. Varied reading-aloud activities with appropriate children's books and interesting stories are fun, and help to create the best conditions for the acquisition of reading and speaking skills. Children are encouraged to independently explore the world of the alphabet and books in our daily routines and within the context of projects. If you would like to become a "reading aloud sponsor", please speak to the early childhood team.

³ Tietze, W. & Viernickel, S. (editors) (2016). Pädagogische Qualität in Tageseinrichtungen für Kinder. Ein nationaler Kriterienkatalog (vollständig überarbeitete und aktualisierte Auflage). (Pedagogical quality in children's day care centres. A national catalogue of criteria (completely reviewed and updated edition)). Weimar: verlag das netz GmbH



Research

Our own research and higher education network supports interaction between research and practice, and is also involved in studies and research projects. This gives FRÖBEL staff the opportunity to benefit directly from the latest scientific findings in early childhood research, as well as to share and discuss open questions with you.

S

Sleep and rest

The variety of opportunities and activities available to your child, and time spent with other children, demand a huge amount of energy. For this reason, a rest or sleep period is a fixed part of the daily routine in every day care centre. Our early childhood professionals take account of each child's individual sleep requirements. Whether a child sleeps in the afternoon, and for how long, depends on their own needs. Children who do not need to sleep in the afternoon are offered alternative activities to help them relax. Speak to your child's mentor if your child's sleep pattern at home changes. Together, you can look for solutions that will benefit both your child and your family life.

Speech development

Speech is key in children's learning. It is an essential skill for children to make contact with others, express themselves and understand other people. For this reason, all children at FRÖBEL are guided and supported in speech development. This happens throughout all our daily routines – our early childhood professionals lead by example, encourage conversations and listen. They verbally engage with the children's interests and ideas and take them forward together.

Sponsorship

Offering all children in our day care centres more – more equal education and opportunities, more realms of experience, more variety – is a guiding principle at FRÖBEL which we all want to fulfil. With this in mind, we want to offer additional educational activities in our day care centres, bringing in external professionals such as artists. Becoming a sponsor is your opportunity to join others in helping make these additional activities possible for all children, in the long term. Of course, other family members, work colleagues or businesses are also very welcome to become FRÖBEL sponsors.

Sun protection

In months when UV levels are high, please apply sun cream to protect your child's skin before bringing them to the day care centre. Our early childhood professionals will ensure your child remains protected during the course of the day by applying appropriate sun cream. When spending time outside, headgear also matters; please ensure that your child comes to the day care centre with appropriate headgear.

Sustainability

Sustainability is an important topic for FRÖBEL. When thinking about sustainability, it is important to be able to think in terms of causal relationships, be forward-looking, and be an active participant (i.e. to get involved). The ability to reflect and communicate is also important. Our goal is to support children in understanding the world we live in, as well as enabling them to shape both the present and the future.

Swimming

During the warm summer months, we often get questions about swimming and paddling. Due to the dangers involved, our day care centres do not offer outdoor paddling pools, swimming pools or any similar facilities. However, this does not mean doing without water-based activities – there are water features and sprinklers that can be used in their own way by each day care centre. Children can bring in appropriate swimwear and towels for these activities.

V

Volunteering

Our day care centres very much welcome the involvement of family members. The diversity of our families enriches the children's experience – and in return, you gain insights into your child's exploits. You are very welcome to come with us on excursions and attend activity days, to read aloud, and to plan and do shared projects or hold celebrations.



We welcome your questions and comments on all topics relating to our day care centre and caring for your child.

Our teams look forward to sharing a positive and successful time with your child, and with you as a family. FRÖBEL day care centres offer worlds of life and experience for children to explore. They are family places!

Thank you for your trust in us.

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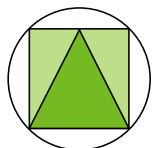
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